

REQUIREMENTS FOR ENTRY INTO THE UNITED STATES OF AMERICA

All Visa Waiver Program (VWP) travelers are required to obtain a travel authorization via the Electronic System for Travel Authorization (ESTA) to travelling to the USA.

What is the Electronic System for Travel Authorization?

ESTA is an automated system used to determine the eligibility of visitors to travel to the United States of America under the Visa Waiver Program (VWP).

Why is a travel authorization via ESTA required for VWP travelers?

The Department of Homeland Security of USA via ESTA determine, in advance of travel, if a passenger is eligible to travel to the USA under the VWP and whether such travel poses a law enforcement or security risk.

Who needs to submit an ESTA application?

All nationals or citizens of VWP countries who plan to travel to the USA on a plane or cruise ship for temporary business, medical treatments or for holidays for 90 days or less. If a passenger is planning to transit trough the USA en route to another country, an authorization via ESTA is still required. And you should have a round trip ticket.

For information about the countries that are under the VWP, please visit the following link:

https://www.dhs.gov/visa-waiver-program-requirements

How to apply an ESTA authorization?

To apply for ESTA authorization, please visit:

https://esta.cbp.dhs.gov/

Answer all required questions and submit your application for travel authorization.

How far in advance do you need to apply for travel authorization?

Is recommendable that your travel authorization shall be submitted as early as possible, or as soon as travel is planned or after your booking is made. VWP travelers are not required to have specific plans to travel to the USA before apply for an ESTA.

How long is my travel authorization valid?

Travel authorization are generally valid for two years or until your passport expires, whichever comes first. A passenger may travel to the USA repeatedly within the validity period without having to apply for another ESTA authorization.

When do you need to reapply for a new ESTA?

A new travel authorization via ESTA is required when:

- Is issued a new passport;
- The passenger changes his/her name;
- The passenger changes his/her gender;
- The passenger's country of citizenship changes;
- The circumstances related to ESTA application answers have changed.

Can you enter to the USA since you have an ESTA authorization?

Not necessarily. Approval only authorizes the passenger to board on a flight for travel to USA without a Visa. In all cases, U.S. Customs and Border Protection Officers make an admissibility determination at ports of entry or preclearance facilities.

Is necessary to bring a paper printout of ESTA approval to the airport?

To avoid and minimize any kind of inconvenience, at the time of check-in, SATA Azores Airlines highly recommends that you always have with you the print of your ESTA, or keep recorded your ESTA authorization number, to be provided for any validation that may be needed.

If the ESTA authorization was denied how to proceed?

If an application for travel authorization is denied, the passenger should contact a Consulate or USA Embassy.

Is necessary a passport even if you have an ESTA authorization?

Yes, all passengers must have a valid passport, biometric or electronic passport (before traveling always verify the expiry date of the Passport and be informed if the validity is in accordance with the legislation of the country where you will be traveling).

Is necessary to apply a travel authorization via ESTA if you have a current and valid Visa?

No, passengers who possess a valid visa may travel to the USA with that visa for the purpose it was issued and will not be required to apply an ESTA authorization.



Is there a fee to obtain travel authorization?

Yes, there is a 14 US Dollars fee. This fee will be charged for each new application submitted.

How do you pay the travel authorization?

All payments for ESTA application must be made by credit card.



REQUIREMENTS FOR ENTRY INTO CANADA

The Visa Waiver Programme (visa-exempt), allows citizens from certain countries to travel to Canada as long as they present an Electronic Travel Authorization (ETA).

What is the Electronic System for Travel Authorization?

ETA is an automated system used to determine the eligibility of visitors to travel to Canada under the Visa Waiver Program (visa-exempt).

Why is required a travel authorization via ETA for travelers?

The Department of Homeland Security of Canada via ETA determine, in advance of travel, if a passenger is eligible to travel to Canada and whether such travel poses a law enforcement or security risk.

Who needs to submit an ETA application?

All nationals or citizens of visa-exempt countries who plan to travel to Canada trough plane for temporary business, medical treatments or for holidays for 180 days or less. This electronic Travel Authorization is also mandatory for passengers in transit in Canada. And you should have a round trip ticket.

For information about the countries that are under the visa-exempt, please visit the following link:

http://www.cic.gc.ca/english/visit/visas-all.asp

How to apply an ETA authorization?

To apply for ETA authorization, please visit: http://www.cic.gc.ca/

Answer all required questions and submit your application for travel authorization.

How far in advance do you need to apply for travel authorization?

Is recommendable that your travel authorization shall be submitted as early as possible, or as soon as travel is planned or after your booking is made. Visa-exempt travelers are not required to have specific plans to travel to Canada before apply for an ETA.

How long is my travel authorization valid?

Travel authorization are generally valid for five years or until your passport expires, whichever comes first. A passenger may travel to Canada repeatedly within the validity period without having to apply for another ETA authorization.

When do you need to reapply for a new ETA?

A new travel authorization via ETA is required when:

- Is issued a new passport;
- The passenger changes his/her name;
- The passenger changes his/her gender;
- The passenger's country of citizenship changes;
- The circumstances related to ETA application answers have changed.

Can you enter to Canada since you have an ETA authorization?

Not necessarily. Approval only authorizes the passenger to board on a flight for travel to Canada without a Visa. In all cases, Customs and Border Protection Officers make an admissibility determination at ports of entry or preclearance facilities.

Is necessary to bring a paper printout of ETA approval to the airport?

To avoid and minimize any kind of inconvenience, at the time of check-in, SATA Azores Airlines highly recommends that you always have with you the print of your ETA, or keep recorded your ETA authorization number, to be provided for any validation that may be needed.

If the ETA authorization was denied how to proceed?

If an application for travel authorization is denied, the passenger should contact a Consulate or Canada Embassy.

Is necessary a passport even if you have an ETA authorization?

Yes, all passengers must have a valid passport, biometric or

electronic passport (before traveling always verify the expiry date of the Passport and be informed if the validity is in accordance with the legislation of the country where you will be traveling).

Is necessary to apply a travel authorization via ETA if you have a current and valid Visa?

No, passengers who possess a valid visa may travel to Canada with that visa for the purpose it was issued and will not be required to apply an ETA authorization.

Passengers with dual nationality need to have an ETA authorization?

No, is mandatory that passengers with dual nationality must present a valid Canadian passport.

For more information please visit the link:

http://www.cic.gc.ca/english/visit/dual-canadian-citizens.asp

Passengers with Permanent Resident Travel Document (PRTD) need to have an ETA authorization?

No, the passengers holding Permanent Resident Card must present a valid PRTD card as well as your passport.

For more information please visit the link:

http://www.cic.gc.ca/english/newcomers/about-pr.asp

Is there a fee to obtain travel authorization?

Yes, there is a 7 Canadian Dollars fee. This fee will be charged for each new application submitted.

How do you pay the travel authorization?

All payments for ETA application must be made by credit card.

www.azoresairlines.pt

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